UPDATE: April 3, 2020

The new world we are adjusting to during this COVID-19 crisis is one we could have never planned for, but we are all learning to adapt in many ways. As a result of the mandatory closure of our facilities by the Governor and new social distancing guidelines, we have canceled programs that would normally be held at our recreation centers through April 30. In addition, we have canceled all events through the end of May in order to keep with the social distancing guidelines set by the State. With so much uncertainty surrounding when we can reopen the facilities, and in an effort to reduce unnecessary costs, we will be distributing the May Newsletter in an online format only. Sign up to receive the newsletter in your email.

You might also ask – why do I have to continue to pay my assessments while the facilities are closed to the public? Assessment revenue primarily pays for the maintenance and up-keep of the recreation centers, administration functions, and sets aside funds into our reserve accounts for current and future capital projects. We have not stopped our operations - facility staff are working within proper guidelines in rotating shifts at our facilities performing the day-to-day essential tasks that keep the organization functioning and working on the items that will help us minimize our regularly planned maintenance closures.

We recognize that this crisis is creating many hardships for people, but we remain committed to working with you and doing everything we can to assist you with any homeowner issues. We have created a COVID1-19 page specifically to help guide you on common questions about the HRCA, including assessments and covenants information, as well as programs and events, and links to community information and resources from Douglas County and the State to support COVID needs.

There are things being planned behind the scenes that I hope will help our community during this difficult time – programs and events to keep you virtually engaged and healthy.

____________________________________________

UPDATE: March 20, 2020 UPDATE:

Yesterday the CDPHE expanded its public health order closing nonessential public services, including gyms, until April 30. HRCA will be complying with the order and expanding our closure until we have authorization to open to the public again.

We will continue to update as information changes.
Thank you,
Jerry.

____________________________________________

March 18, 2020

A MESSAGE TO OUR MEMBERS

I want to thank all the members of the community who have expressed their support of the decision to temporarily close the facilities and cancel events and programs. The closure is disruptive, I certainly understand, but it is in the best interest of everyone to do what we can to stop the spread of COVID-19. HRCA Cares and our goal is to help “flatten the curve” of new virus cases, protect community members, and decrease pressure on medical infrastructure.
As we all know that information is changing hourly. The best way to stay informed about facility closures, events, and programs is to check our website at HRCAonline.org/COVID-19. We have also added links to community resources, so hopefully you will find this a valuable resource.

A few HRCA updates:

Closures and Cancellations:
Based on the Governor’s order to close all gyms for 30 days, our facilities will now be closed and programs canceled through April 17. If this closure is extended, we will use our communication channels including the website, email blasts, community signage, and social media to inform the public.

Based on Centers for Disease Control guidelines, all community events have been canceled through May 22.

April Newsletter:
We will not be publishing an April newsletter. At this time, it is too difficult to predict what programs HRCA will be able to offer in the upcoming months and not producing this publication will be a cost savings for the organization.

Assessment Fees:
HRCA has received a few inquiries as to whether it will provide members with refunds or offsets due to HRCA’s decision to close recreational facilities.

The Community Declaration for HRCA prohibits offsets and reductions in assessments for any reason and providing any offset in this circumstance will harm the community further both today and in the future. HRCA was created not just to administer recreational facilities, but to further and foster the entire community's health, safety, and welfare.

During the Closure:
Staff are working each day on tasks to keep our operations up and running including cleaning and sanitizing the facilities and working on essential projects that will enable us to welcome you back when the appropriate time comes.

We recognize that this time is creating a hardship throughout the world and remain committed to working with our members to get through this crisis as a community. Please check in with and help your elderly and immunocompromised neighbors, share spare supplies, practice smart social distancing, and wash your hands!

Sincerely,

Jerry
Jerry Flannery
CEO and General Manager