March 18, 2020

A MESSAGE TO OUR MEMBERS

I want to thank all the members of the community who have expressed their support of the decision to temporarily close the facilities and cancel events and programs. The closure is disruptive, I certainly understand, but it is in the best interest of everyone to do what we can to stop the spread of COVID-19. HRCA Cares and our goal is to help “flatten the curve” of new virus cases, protect community members, and decrease pressure on medical infrastructure.

As we all know that information is changing hourly. The best way to stay informed about facility closures, events, and programs is to check our website at HRCAonline.org/COVID-19. We have also added links to community resources, so hopefully you will find this a valuable resource.

A few HRCA updates:

Closures and Cancellations:
Based on the Governor’s order to close all gyms for 30 days, our facilities will now be closed and programs canceled through April 17. If this closure is extended, we will use our communication channels including the website, email blasts, community signage, and social media to inform the public.

Based on Centers for Disease Control guidelines, all community events have been canceled through May 22.

April Newsletter:
We will not be publishing an April newsletter. At this time, it is too difficult to predict what programs HRCA will be able to offer in the upcoming months and not producing this publication will be a cost savings for the organization.

Assessment Fees:
HRCA has received a few inquiries as to whether it will provide members with refunds or offsets due to HRCA’s decision to close recreational facilities.

The Community Declaration for HRCA prohibits offsets and reductions in assessments for any reason and providing any offset in this circumstance will harm the community further both today and in the future. HRCA was created not just to administer recreational facilities, but to further and foster the entire community’s health, safety, and welfare.

During the Closure:
Staff are working each day on tasks to keep our operations up and running including cleaning and sanitizing the facilities and working on essential projects that will enable us to welcome you back when the appropriate time comes.

We recognize that this time is creating a hardship throughout the world and remain committed to working with our members to get through this crisis as a community. Please check in with and help your elderly and immunocompromised neighbors, share spare supplies, practice smart social distancing, and wash your hands!

Sincerely,

Jerry
Jerry Flannery
CEO and General Manager